

# Business matters

in association with...

**RENFREWSHIRE**  
CHAMBER OF COMMERCE  
The Ultimate Business Network

# Confidence boost

**EMPLOYEE of the Year is a highly contested title and last year's winner tells us what it's like to win.**

Chantelle Cowan from Ayrshire's Vivid Red business consultancy was crowned 2009's Employee of the Year after being nominated by one of her senior managers.

Chantelle said: "Winning the award was really exciting - a real honour.

"It's nice to know that you are appreciated and to add to the celebrations, the whole event was a great night and we all had a really good time.

"I knew I was nominated, because my operations manager Lesley had already told me, but never thought I would win.

"It's a really big confidence boost just being nominated, because it makes you realise your value

to the company.

"Winning any business award is a big help towards your career progression, development and your self-esteem.

"I think it really helps to raise your profile within business - people now know who you are and what you can do."

Bob Davidson chief executive of Renfrewshire Chamber of Commerce, who are organising the event on November 12, said: "Employee of the Year title is awarded to an individual who has demonstrated commitment and loyalty to their employer by going that extra mile to help the business achieve a particular goal or target."

"We all know them - individuals that know the business inside out, the first name you think of when you need help or support. They are passionate about the business and do whatever it takes to get the job

done."

Looking towards this year's awards, Chantelle hopes that the 2010 Employee of the Year will be just as thrilled and as deserving.

"It's really good for building your confidence and it makes you feel proud of what you are doing in your day to day job.

"Making all your hard work and effort seem a lot more worthwhile."

**TOCCO**  
RENFREWSHIRE CHAMBER OF COMMERCE  
BUSINESS AWARDS 2010



## 2 IN 1 CROSSWORD

### LAST WEEK'S ANSWERS

#### QUICK SOLUTIONS

ACROSS: 4 Stages 8 Arrange  
10 Rampart 11 Lower 12 Embile  
13 Perimeter 16 Attempted 19  
Roost 20 Notes 22 Coracle 23  
Feature 24 Steals.

DOWN: 1 Gallop 2 Grow  
3 Ungrammatical 5  
Temperamental 6 Grandest  
7 Sater 9 Eject 14 Recourse  
15 Tricks 17 Thief 18 Dispel  
21 Taunt.

#### CRYPTIC SOLUTIONS

ACROSS: 4 Discus 8 Saviour  
10 Antenna 11 Annun 12  
Rouse 13 Dimension  
16 Unsettled 19 Oiler 20  
Quince 22 October 23 Elastic  
24 Farmer.

DOWN: Island 2 Even  
3 Commensurable 5  
International 6 Conjugal 7  
Skates 9 Radii 14 Minister 15  
Morose 17 Share 18 Drench  
21 Nuts.

### QUICK CLUES

**ABOVE**  
1 Farm machine  
(7)  
5 Conceals (5)  
8 Knock out (4)  
9 Without haste (8)

10 Fizz (13)  
13 Voice (4)  
14 Tears (4)  
17 Mimicry (13)  
19 On the chest (8)  
20 Water (4)

21 Relieves (5)  
22 Speech (7)

**DOWN**  
2 Confirm (6)  
3 Coagulate (7)  
4 Unaware (9)  
5 Harmonious  
sound  
6 Leaps (7)  
7 Most unhappy  
(7)

11 Throttled (9)  
12 Paint in dots (7)  
13 Viewpoints (7)  
15 Jug (7)  
16 Deficits (6)  
18 Origins (5)

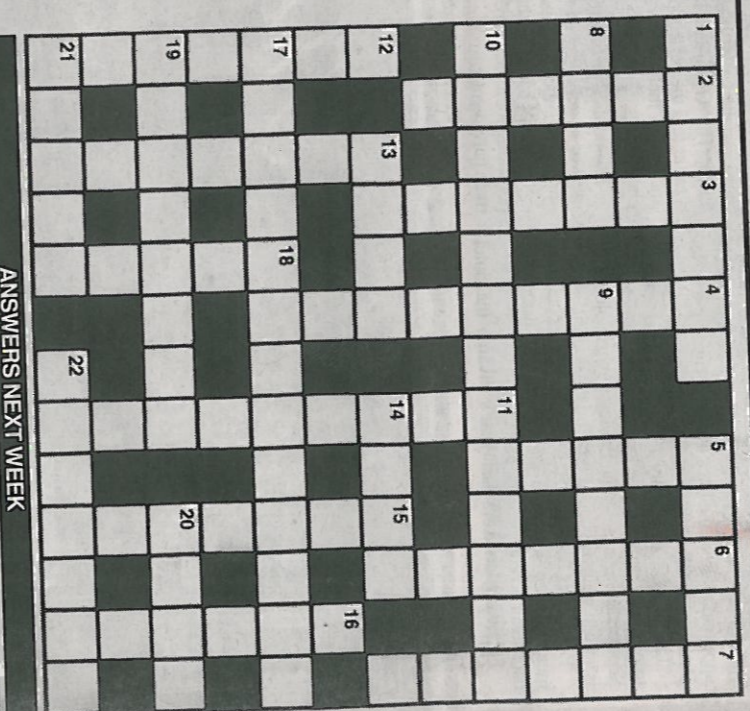
### CRYPTIC CLUES

**ACROSS**  
1 Rage ran uncontrolled  
- set in order (7)  
5 Not before the roof  
beam is shortened (5)  
8 Rats return to a place  
in the sky (4)  
9 Near help, if  
organized, will assist  
heavy work (8)  
10 This will teach you to  
keep to the highway - or  
fairway? (7,6)  
13 Singer taking part in  
choral toccata (4)  
14 It's relative, but

would discourage after  
five hundred (4)  
17 Trivial in gesture if  
I'm unable (13)  
19 Order nothing, raider  
(8)  
20 Audience in the field?  
(4)  
21 Aspects of the teams  
(5)  
22 Fast riders reveal  
their position (7)

**DOWN**  
2 Make a sharp reply  
about a wrong (6)  
3 Advent of a contestant,  
we hear (7)  
4 Novice with urine  
hooter? (9)  
5 Tempting fruit (5)  
6 Start in troubled  
passage (7)  
7 Rite about eastern  
metal following (7)  
11 Jump, little creatures,  
it's only a game (9)  
12 Blue-blooded boys  
just short of their sister

(7)  
13 As the total, Editor,  
it's taken for granted (7)  
15 Describes a weapon,  
but could be unclear (7)  
16 Sounds as if the  
baker's used it - it's  
natural (6)  
18 Such roots are  
popular (5)



ANSWERS NEXT WEEK

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